Train the IT Trainer Level 1

Course Duration:

One Day

Course Objectives:

This course is suitable for people who are new to an IT training role and will be training others in the workplace. This course includes the use of practical exercises throughout

Course Content:

- Making IT Interesting
- Expectations and Fears
- Technical Problems
- Mixed Groups
- "KISS" – Explanations, Examples & Practicals
- Generating Rapport
- Maintaining Interest
- Balance of Telling and Doing
- Overcoming Technofear
- Using Equipment to Legitimate a Lack of Understanding
- Dealing with Luddite Attitudes
- Running Practical Sessions
- Dealing with Keyboard Fiddlers
- Minimising the Effects of System Failure
- Disparate Range of Skills & Experiences
- Handling the Mixed Status Environment

Prerequisites:

There are no prerequisites for this course.

Interested in this course?

Contact us today to see how Insight can tailor training to suit your needs. Call us on 08452 306 099 or visit our website insighta.co.uk

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